



BOARDING & DAYCARE CONTRACT

197 Franklin Ave. Franklin Square, NY 11010
516.686.6043 | PuppyLoveLI.com

Owners Name: _____ Email: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Number: _____ Cell Phone: _____

Pet's Name: _____ Breed(s) _____ Spayed Neutered

Sex: M F Weight: _____ Color: _____ Birth-date: _____

Veterinarian's Information

Veterinarian Name/Clinic: _____

Phone Number: _____

Address: _____

City: _____ State: _____ Zip: _____

No Shots, No Docs, No Service! Puppy Love will not board, train, provide daycare, or groom your pet without updated vaccination documentation. So, please provide vaccination documentation and medical records. In addition, please list the current expiration dates for the following vaccinations:

Rabies: _____ DHLPP: _____ Bordetella : _____

Please describe any medical or physical conditions, including any medications or allergies:

Emergency Contact (other than owner) / Relationship: _____

Phone Number: _____ Email: _____

Other Information

Has your dog been ill in the last 30 days? Yes No

Is your dog displaying any unusual symptoms such as coughing, sneezing, or upset stomach? Yes No

Has your dog ever bitten, attacked or shown aggressive behavior towards people or dogs? Yes No

If yes, explain: _____

Has your dog ever been bitten or attacked by another dog, or been abused? Yes No

If yes, explain: _____

Please describe any behavioral problems, identify any dietary conditions, or other important information we should know:

Pet Pickup – Puppy Love will release your pet to the following person(s) ONLY :



BOARDING POLICIES

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PLEASE INITIAL EACH PARAGRAPH OF CONTRACT ON LINE PROVIDED

1. ___ Puppy Love reserves the right to immediately change your pet's type of food, boarding or daycare if we believe it is necessary to protect the health and well-being of your pet, other pets, or our staff, and Owner agrees to pay any additional costs associated with the change.
2. ___ Owner agrees If Pet is to be boarded any time over peak and holiday periods as posted at Puppy Love, Owner agrees to pay for ALL DAYS RESERVED, unless said dates are cancelled at least 72 hours prior to the day of the reservation.
3. ___ Owner is aware of the hours Puppy Love is open to the public and understands that when boarding, the daily boarding charge applies the day you drop your pet off and each subsequent day the pet is here after 12 noon.
4. ___ I understand that photos, video, or other media may be taken of owners and their pets while at Puppy Love and that they may be used in publication. All media taken of Pets and/or Owner by Puppy Love or agent of such are property of Puppy Love. The owner understands that the owner will not be paid any royalty or other compensation and hereby relinquishes any and all rights to any media published in any form or medium..
5. ___ Owner agrees to pay all costs and charges for special services requested, and provide updated vaccination records from your vet before starting daycare or boarding.
6. ___ Owner agrees that the pet shall not leave the kennel until all charges are paid in full to Puppy Love.
7. ___ Owner agrees to be solely responsible for any and all acts or behavior of Owner's pet while it is in the care of Puppy Love.
8. ___ Owner specifically represents that they are the lawful and valid owner of the pet, free and clear of all liens and encumbrances.
9. ___ Owner specifically represents that the pet has not been exposed to rabies or distemper within 30 days prior to boarding.
10. ___ Owner agrees that in the event the boarding charges are not paid when due in accordance with this agreement, Puppy Love may exercise its lawful rights upon ten (10) days written notice by delivering such notice via first-class mail to Owner's Address. A pet that is unclaimed at Puppy Love for ten (10) days beyond its scheduled discharge date is considered abandoned and will become the property of Puppy Love. Every effort will be made to contact Owner if abandonment becomes an issue. If for any reason the pet is not going to be picked up on the scheduled dismissal date, Owner shall contact Puppy Love to make arrangements to extend the animal's stay and will pay the additional charges based upon the aforesaid daily rate.
11. ___ If the pet becomes ill you authorize Puppy love to seek veterinary care for your pet You are responsible for the entire veterinarian costs this will be added to you boarding fees. However as the owner by initialing this paragraph Puppy Love and the veterinarians that will care for your pet will stop at no cost. You authorize Puppy Love to transport your pet to a veterinarian . In the event your pet needs 24 hour supervision you will allow Puppy Love staff to take your pet home with them, with no liability to the care taker or to Puppy love or any of its staff..
12. ___ It is expressly agreed by Owner and Puppy Love that Puppy Loves' liability in no event exceeds the lesser of the current chattel value of a pet of the same species or the sum of \$200.00, whichever is less.
13. ___ Owner agrees to release, indemnify, and hold harmless Puppy Love from any and all manner of damages, claims, loss, liabilities, costs or expenses, including reasonable attorney's fees and related costs, arising out of or related to Puppy Loves' services, except which may arise from the gross negligence or intentional and willful misconduct of Puppy Love, including, without limitation, (i) any inaccuracy in any statement made by yourself or information provided by you to Puppy Love (ii) your dog, including but not limited to destruction of property, dog bites, injury, and transmission of disease, and (iii) any action by yourself which is in breach of the terms and conditions of this agreement.
14. ___ This Agreement shall be governed by and construed in accordance with the laws of the State of New York. Each party consents to the exclusive personal jurisdiction of the state and federal courts of the State of New York. Owner and Puppy Love must negotiate and mediate in good faith prior to either party filing a cause of action.
15. ___ Force Majeure. Neither Owner nor Puppy Love shall be responsible for failure or delay in performing its duties under this Agreement if such failure or delay is due to tornado's, thunderstorms, fire, floods, drought, riot, war or other acts of nature.
16. ___ Entire Agreement. This agreement, and any addendum's attached, constitutes the entire agreement between the parties. All terms and conditions of this agreement shall be binding on the heirs, agents and assigns of Owner and Puppy Love.



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17. _____ CHECK-IN/CHECK-OUT/FEES: Fees are set daily for each separate service offered. Daycare, boarding, AND grooming, are treated as separate services. Discounts are offered for combining services. Reservations are required. Our boarding rate is charged daily and check IN/OUT is 12-1PM Mon-Sun, the daily rate will apply to all boarders staying past 1pm. We understand flights get delayed/weather restrictions happen. We do ask that you let us know 24 hours in advance if the reservation time for pick-up or drop-off time can not be kept, we will do our best to set up a new time that will work for both parties. The standard cancellation policy and fee rate applies. Because we know how much you missed your companion while you were away, after hours, early/late check-in/check-out may be set up in advance for an extra fee up to \$100--and is at the sole discretion of Puppy Love. If your pets stay needs to be extended past the date that was previously booked we can not guarantee your pets original room will be available, but we will certainly make sure your pets have comfy accommodations for their extended stay.

18. _____ CANCELLATION POLICY: We may require a deposit at the time of booking. Deposits will be refunded via store credit only. We do not issue refunds. Credits can be used for any of our services or products and expire one year from date taken. Reservations are required; this includes pick up and drop off times. This ensures we are able to give every guest time to go over their pets needs with our staff. We do ask that you let us know 48 hours in advance if the reservation time for pick-up or drop-off time can not be kept, we will do our best to set up a new time that will work for both parties. Notification of a cancellation must be provided 7 days prior to check-in date during holidays and 72 hours prior to check-in date during all other times. We recommend making all cancellations in writing via email. Reservations not cancelled by the aforementioned time will lose their deposit and will be held liable for all dates reserved. This means you are responsible for all dates booked after the cancellation period, If you are unsure of your exact time or you need a flexible pick up date or time please ask to speak with Boarding/grooming/daycare coordinator to set up your stay. RATES AND SERVICES: All rates and services are subject to availability and change

19. _____ Stress sometimes occurs during boarding which can result in behavioral as well as stool changes .Puppy Love is not held Liable for any of these changes, Although Puppy Love has all pets vaccinated for bordetella, we are not held liable nor responsible should your pet contract (kennel cough).

20. _____ We ask that you do not bring personal items or toys for your pets stay. Puppy Love and its staff will make every effort to return items that are left, however Puppy Love is not responsible for items or extra food that is left.

OWNER ACKNOWLEDGES AND AGREES TO THE ABOVE:

Owner Signature

Date